



STEPS FOR CLAIMING FROM YOUR **MEDICAL AID**

BioSmart is a registered service provider for a growing list of medical aid schemes.

HOW TO APPROACH YOUR MEDICAL AID

STEP 1



Check with your medical aid if virtual consultations (e.g. WhatsUpDoctor) are covered.

STEP 2



Check with your medical aid if the test you are interested in is covered.

STEP 3



If both are covered, book a virtual consultation and get a doctor's referral to purchase a test.

STEP 4



Discussion of results and a prescription (if needed) are covered in the virtual consultation.

HOW TO CHECK IF OUR TESTS ARE COVERED BY YOUR MEDICAL AID



Call us on
021 180 4707



WhatsApp us on
082 637 7631



Email us at
info@biosmart.com



Chat via the website
(bottom-right corner)
BioSmart.com

Once the pre-authorisation request has been approved by your medical aid, contact us.